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\_\_\_\_\_, \_\_\_\_\_

**FOR IMMEDIATE RELEASE**

\_\_\_\_\_ **OPEN FOR CARE, TAKING STEPS TO HELP YOU FEEL SAFE**

*Patients encouraged not to ignore \_\_\_\_\_ amid COVID-19*

\_\_\_\_\_ – \_\_\_\_\_, **2020** – \_\_\_\_\_ is open and performing elective orthopaedic procedures. \_\_\_\_\_ is employing practices – such as a virtual waiting room and telemedicine appointments – to minimize contact and help protect patients and staff from COVID-19.

“We understand patient concerns stemming from the pandemic, and we’re taking measures to help address safety concerns,” said \_\_\_\_\_. “It’s important for patients to continue to seek care for the condition that is limiting or stopping their ability to move. We’re here to help.”

\_\_\_\_\_ is following recommended procedures and practices from government sources, professional societies and associations – including the American College of Surgeons, American College of Osteopathic Surgeons and American Academy of Orthopaedic Surgeons –and the Centers for Disease Control and Prevention. Specifically, \_\_\_\_\_ is taking the following steps to prioritize patient safety.

We are:

- Requiring safe social distancing of at least six feet between patients, clinic staff and other visitors when possible and where barriers are not in place.
- Scheduling virtual appointments whenever possible.
- Employing a virtual waiting room, requiring patients to wait in their vehicles before being called in for their appointments.
- Regularly cleaning and disinfecting our facilities.
- Confirming insurance coverage by phone or computer in advance of appointments.
- Requiring patients to wear masks or face coverings and providing a disposable one for those who don’t have one.
- Requiring clinic staff to wear the appropriate mask when caring for patients.
- Screening and/or testing all clinic staff for SARS-CoV-D or COVID-19 and regularly taking their temperatures.
- Screening and/or testing patients for SARS-CoV-D or COVID-19 and taking their temperatures on the days of their procedures.
- Limiting in-person interactions to only those involved with the patient’s care.

In addition to taking these steps to protect patients during the pandemic, \_\_\_\_\_ surgeons are  
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Our practice is also working with surgery patients to create digital and telemedicine rehabilitation plans. Telerehab allows people to complete their exercises at home and limit contact with others.

For more information, visit [our website](#).