

Ethicon Reimbursement Support Services

Available to provide ongoing one-on-one customer support via telephone and email.

Hours of operation: 9:00 am to 7:00 pm ET, Monday-Friday (except major holidays).

An experienced and knowledgeable Reimbursement Specialist will respond to inquiries regarding the following topics.

PHYSICIAN CODING FOR ETHICON PROCEDURES	FACILITY CODING FOR ETHICON PROCEDURES	GENERAL REIMBURSEMENT ASSISTANCE
AMA-CPT Codes for Procedural Coding ICD-10-CM Diagnosis Codes	HCPCS Codes for Product Reporting Hospital Outpatient Ambulatory Payment Classification	Payer Coverage and Medical Policy Determinations Insurance Pre-Certification Guidance Insurance Denial and Appeals Guidance Medicare National Average Payment Rates

ETHICON REIMBURSEMENT SUPPORT SERVICES

NeuWave™ 1-800-400-7651; neuwavereimbursementsupport@its.jnj.com

LINX® 1-877-244-0305; linxreimbursementsupport@its.jnj.com

All other Ethicon platforms 1-888-750-1242; ethiconreimbursementsupport@its.jnj.com

Additional Reimbursement Resources are available [here](#).

The information provided represents no statement, promise, or guarantee by Ethicon, Inc. and our third-party vendor concerning coverage, levels of reimbursement, payment, or charges. Please consult your payor organization with regard to local or actual coverage and reimbursement policies and determination processes.