Supply Chain Optimization
22-facility IDN reduces supply chain waste to improve perfect order metrics

Needs Identification

- Resolving **price discrepancies** on invoices required many resources
- **Inconsistent product availability** led to creation of multiple “safety stock” locations in facilities
- **Delivery delays** led to idle resources in the warehouse, reducing efficiency

Delivering Results

- 96.6% line item fill rate
- 99.4% over, short, damaged
- 99.9% invoice accuracy
- 100% on-time delivery
- qualified for prompt pay discount 50%

“Johnson & Johnson did an outstanding job assessing our supply chain, identifying areas for improvement, and most importantly, providing solutions to make our organization more efficient. Johnson & Johnson is a true partner for our team.”
— Director, Supply Chain Commercialization

JJMDC Capabilities*

- Established EDI touchless procure-to-pay processes
- On-site audit of suture usage **standardized inventory**
- Inventory analysis **optimized stocking levels**

*All analyses and reviews focused on processes and performance related to JJMDC products only.

These are examples only and do not guarantee or predict future results, which will vary depending on individual circumstances.